



## Primera 10 Year Certificate of Warranty

### Warranty

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Primera Ltd

hereby warrants that all Primera products shall be free from defects in materials and manufacturing workmanship for a period of 10 years. If, under normal operating conditions, a product fails within this period, it will be replaced or repaired free of charge.

This warranty does not cover the cost of removal and disposal of the failed product nor the reinstatement of the repaired/replacement product.

Terms and Conditions of this Warranty:

- All products must be installed strictly in accordance with the instructions issued by Primera Ltd at date of sale.
- All movable parts must be subject to a formal and ongoing maintenance regime approved by Primera Ltd.
- Non-movable parts should be regularly cleaned with proprietary baby oil solution.
- Primera Ltd reserves the right not to replace or repair any failed product until such time, at the Company's discretion, as an official representative of the Company has inspected the product in situ and established the circumstances leading to failure.
- Primera Ltd reserves the right not to replace or repair any failed product where the failure is a direct or indirect result of faulty installation or as a result of excessive abuse.

For all warranty claims please contact  
Hipac Healthcare Pty Ltd. PO Box 797 Goulburn NSW 2580  
P. 02 4823 0000 E. [info@hipac.com.au](mailto:info@hipac.com.au)  
[hipac.com.au](http://hipac.com.au)

#### ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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