



Intaglaze and I-Vision Privacy Vision Panel

Warranty

Project Details

Project/Facility Name:

Supply Date:

Company Contact:

Contact Phone Number:

Builder:

Each Intaglaze/I-Vision Privacy Vision Panel is covered by a Lifetime warranty (as outlined below) and is deemed as being the use-able lifetime of the door that the privacy vision panel is installed in and is ≤ 10 years maximum.

The warranty only covers reasonable use of the privacy vision panel in accordance with the company's specification datasheets and operating and maintenance instructions that are available on request. The warranty does NOT cover any damaged caused by misuse, this also applies to a malfunction of failure of the privacy vision panel that has been caused by poor or incorrect installation. To ensure the validity of the warranty please carry out maintenance in accordance with the maintenance section. We reserve the right to make a call out or appoint our distributor to do so and/or repair charge for any work required to be undertaken to rectify faults that are outside of the company's control i.e. incorrect or poor fitting, misuse, accidental damage.

Warranty Terms

Only the original registered users.

The product will be free from manufacturing or material defects.

Australia, New Zealand

The correct specification and installation procedures have been applied.

Any claim should be made to Hipac within 21 days of the fault occurring.

If a product is found to be of faulty manufacture Hipac reserves the right to either replace or repair the product and excludes any claim for consequential loss or damage.

Hipac reserves the right to charge for engineer's time and replacement parts if a claim is not due to faulty manufacture or components.

Warranty Exclusions

Non-Transferable and not applicable to re-installed products.

Does not apply to, inappropriate use or accidental damage or failure caused by others or poor site conditions

All other territories

No claim will be accepted if a product is installed with a fault that would have been clearly visible before installation. The warranty does not cover equipment which has been damaged due to misuse, abuse or accident.

Inta-switch panel.

The warranty does not cover the cost of removal and disposal of the failed product nor the reinstatement of the repaired or replacement product.



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If a defect in materials or workmanship appears in your Intaglaze/I-Vision glazed secure vision panel, Hipac will provide, either free replacement of same or like for like product or repair of your product within 28 working days of the reported fault or return of the faulty product. All and any carriage or freight charges at the registered users cost unless otherwise agreed.

*Registered user is the Company who ordered the products from Hipac Healthcare Pty Ltd unless otherwise agreed.

ABOUT HIPAC

We are an Australian healthcare company that guarantees to stand behind all our medical products, both manufactured and imported, because we're here for the life of our products and clients.

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