

## Contour Anti-Ligature Grab Rails

There is a five-year warranty applicable to all Contour Grab Rails purchased from Hipac Healthcare.

**This warranty will apply only under all of the following conditions:**

- failure is due to a fault in the manufacture of the product.
- proof of purchase (including the date of purchase) is provided.
- the installation of the product is in accordance with the instructions available.

**This warranty does not include faults caused by:**

- unsuitable or improper use.
- incorrect installation, or installation not in accordance with the instructions available.
- normal wear and tear.
- inadequate or complete lack of maintenance.
- chemical, electrochemical or electrical influences.
- harsh detergents or abrasive cleaners used on product finishes.

Hipac's liability is limited to, to the extent permissible by law and at Hipac's option:

1. The replacement of the products or the supply of equivalent products.
2. The repair of products.
3. The payment of the costs of replacing the products or of acquiring equivalent products.
4. The payment of the cost of having the products repaired.

## Exclusions

To the fullest extent permitted by law, Hipac excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential loss or damage.

### Disclaimer:

All products must be fitted as per the directions detailed in the individual product Installation Instruction Document. Hipac takes no responsibility for incorrect installation/operation of the product. By purchasing this product, you are confirming that the product will be fitted as per the instructions.

Please note that Hipac offers a range of measures designed to reduce the risk of self-harm or suicide and does not offer any guarantee that it will not take place. The solutions have been designed as a deterrent only.

### ABOUT HIPAC

Operating at the forefront of healthcare, we strive to redefine what's possible. We provide superior products, design expertise and total solutions to help create environments where nothing stands in the way of patient care.

#### Contact information



1800 75 93 93



info@hipac.com.au



www.hipac.com.au

